

ALL cargo destined to SJU is regulated by Three Entities which control entry into Puerto Rico. The Entities are:

Hacienda – Taxation Authority

Agriculture – Agriculture

Departmiento de Recursos Naturales Y Ambientes – Natural Resources

**Hacienda – All shipments** are cleared electronically by GMD as our agent. In order to clear the shipment GMD needs the Following Info: Airbill number, Commodity, Value, ETA.

Hacienda is open M-F 0700/1500 and SAT 0700/1200 for clearance. Perishable food and Human Remains may be released prior to clearance, however and hard freight will have to wait for clearance when Hacienda opens. Once GMD submits the information electronically, the clearance is granted within 5 min to 1.5 hours later. Occasionally, Hacienda may delay clearance pending inspection.

GMD may, on our behalf, pre clear the shipment if we have the above information prior to 1200 Noon on Friday or 3 hours before closing of Hacienda. This request should be used very judiciously as if the freight does not arrive, we can be subject to heavy fines.

**Agriculture Department – Handles all Plants, flowers, herbs** etc. They must inspect and clear the shipment. They are available 0800/1600 M-F only. They do not work outside these hours.

**Natural Resources – Topical Fish, Birds, Exotic Animals**

This department must inspect the shipment and is available Monday – Friday 0600/2200. They do not work outside these hours.