



EDITOR FOR IMMEDIATE RELEASE

SCHIEF NAMED ANS OPERATIONS HEAD

Appointment of Karen R. Schief, veteran of the airline industry, as manager of operations for Airline Network Services, was announced by Jens Tubbesing, chief executive of the New York-based General Sales Agency.

Ms Schief brings to ANS more than 35 years' airline experience which started at Pan American World Airways. The scope of her cargo activities extended over a wide arc, encompassing marketing, claims, customer service, and ultimate designation as customer relations manager.

It is noteworthy that Ms Schief was actively associated with the production of Pan Am's *Worldwide Marketing Horizons*, the publication for promoting cargo sales.

The product of a variety of management courses offered by the airline, Ms Schief was a member of the Pan Am Management Club and Worldwide Airline Customer Relations Association.

During 1992-99 Ms Schief was employed by the International Air Transport Association, serving as executive assistant to the president of IATAN, followed by a stint as manager of customer relations. In the latter year she joined Cargo Network Services as office manager. In that position, which she resigned in 2008, Ms Schief's responsibilities broadened considerably, especially with the planning and production of the highly successful annual Partnership Conference.

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